

## ALL PETS VETERINARY HOSPITAL - PHILADELPHIA

Astound Business tailored a reliable and cost-effective Internet and phone solution that enables the staff to focus more on taking care of their patients... and less on their communications.



## ABOUT ALL PETS VETERINARY HOSPITAL

As a full-service facility, All Pets Veterinary Hospital offers wellness exams, vaccinations, medical treatments, diagnostic laboratory services, dentistry, radiography, and on-site surgery. Dr. Kimberly Bowers treats cats, dogs, birds, small exotics, amphibians, and reptiles with traditional, non-traditional, and emergency veterinary medicine.

## THE CHALLENGE

- This busy veterinary clinic needed a robust and cost-effective communications solution to help them be more productive, and handle day-to-day tasks and duties more efficiently
- Offering comprehensive medical treatments and services, the clinic required a fast Internet connection for sharing and storing medical records and performing other bandwidth intensive business-related tasks
- A dependable phone solution with robust features was imperative as its staff constantly receives and makes calls to schedule appointments, answer questions and offer advice to pet owners

“I was very particular when choosing a technology partner for my veterinary practice and researched a variety of options. At the end of the day, Astound Business was hands down the best solution available to me. It all started with the time and care my customer representative took in explaining my choices and tailoring a package that met my specific requirements. Since partnering with Astound Business, I have been completely satisfied with the Internet solution I chose. As a result, my business is operating more efficiently.”

Dr. Kimberly Bowers,  
All Pets Veterinary Hospital

## THE SOLUTION

- Business Internet

## RESULTS

- Due to Astound's consultative approach, the hospital received the right Internet and phone package to effectively communicate with their clients
- All Pets Veterinary Hospital continues to depend on reliable Astound Business services to help their employees effectively communicate with pet owners

## ASTOUND'S ADVANTAGE

All Pets Veterinary Hospital trusted Astound Business to provide the phone and Internet services they need to help them be more productive and deliver the best patient care to guarantee customer satisfaction.

Astound Business was chosen for the following reasons:

- Reliable, high-speed Internet solutions with scalable options
- A cost-effective, business-grade digital phone service with over 30 features
- Reliable, fiber-rich network
- Personalized approach to designing the right technology solution
- Dedicated, 24x7 business support

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