



Local Office Information – Massachusetts

956 Massachusetts Ave Arlington, MA 02476-4509

Walk-in Services:

- **Payments** by Cash, Check, Credit Card, or Money Order
- **Drop Off Equipment / Returns in person**
- **After Hours Payment / Equipment Drop Box**

Equipment Available for Swap:

Cable:

- Digital Box
- HD Box
- HD/DVR Box
- TiVo 2 Tuner (swap only)
- TiVo Wireless Adapter
- TiVo Stream
- CableCARD
- Remote Control(s)

Proof of identification or CPNI information required!

Data:

- DOCSIS 2.0 Modem (for same or DOCSIS 3.0 Modem)
- DOCSIS 3.0 Modem
- Routers*
- eero (Base and/or Beacon)

*Excludes Nighthawk XR1000 Gaming router

Equipment Available for Pick -Up:

Cable:

- HD Box
- HD/DVR Box
- TiVo Stream
- TiVo Wireless Adapter
- CableCARD
- TiVo Stream 4K
- Remote Control(s) (\$15 per additional)
- HDMI cable (no charge)
- Y Pb Pr Cords (no charge)

Proof of identification or CPNI information required!

Data:

- Cable Modem
- HLAN/Routers*

*Excludes Nighthawk XR1000 Gaming router

Equipment Unavailable for Swap or Pick-Up (Technician needed):

Cable:

- TiVo 6 Tuner (MoCA)
- TiVo 4 Tuner (MoCA)
- TiVo Single Tuner (MoCA)
- TiVo Mini
- MoCA Bridge (ECB)
- IPTV Equipment

Data:

- DOCSIS 3.1 Equipment
- 3-in-1 Modem/Router/MoCA
- 1 Gig Modem
- 1 Gig 4-in-1 Modem/Router/MoCA/Phone
- E-MTA (Modem + Phone)
- Nighthawk XR1000 Gaming Router

Mobile:

- SIM cards (Self Install only)



Local Office Information – Massachusetts

518 Union Ave Framingham, MA 01702

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Local Office Information – Massachusetts

1224 Hyde Park Ave Hyde Park, MA 02136-2805

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- **Drop Off Equipment / Returns in person**
- **No after Hours Payment / Equipment Drop Box**

Equipment Available for Swap:

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Proof of identification or CPNI information required!

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